PATIENT SAFETY CULTURE IN NEW YANGON GENERAL HOSPITAL

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ABSTRACT

Patient safety culture is the vital part of health care system. This cross-sectional descriptive study was conducted from April to July 2022 to assess patient safety culture among 125 healthcare providers by using self-administered questionnaire in New Yangon General Hospital. The self-administered questionnaire included 42 items measure with 12 dimensions of patient safety culture. Descriptive statistics and Fisher's extract test were used to analyze data and level of significant. The specialist doctor 28.87%, assistant surgeons 7.2%, ward sister 8.8%, staff nurses 26.4% and trained nurses 28.8% were involved in this study. The finding showed nearly half of respondents were 30 years and below, most were female, half of them had total service more than 5 years and working time more than 59 hours per week. Among them, nearly one third of respondents were from in medical ward. The highest mean score was 4.14 in the dimension of organizational learning continuous improvement. The lowest mean score was 2.74 in the dimension of staffing. This study found that respondents who answered positive response was 124 (99.2%) and answered negative response 1 (0.8%). Among 12 dimensions, all health care providers from NYGH were negatively responded to dimension of staffing. When finding association between background information and patient safety culture, there were no significant association. Based on these finding, health care providers should maintain and develop the good existing culture and transform the negative culture to the positive one.